

You said... We will...

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1. Obesity, alcohol, smoking and drug use, emotional and mental health and sexual health are your top issues that need addressing
2. You want to be able to contact the School Nurse Service before and after school, at weekends and during the School Holidays
3. You would like to be able to contact the service by email, telephone and text message
4. You value continuity of seeing the same School Nurse but that sometimes a rapid response and more flexibility is more important
5. There is a need for better promotion of the School Nursing Service so that people know what is on offer, when and where
6. You would be interested in accessing the School Nursing Service from other venues outside of School
7. Accessing the School Nursing Service should be discreet and confidential

We will...

1. Ensure that obesity, alcohol, smoking and drug use, emotional and mental health and sexual health are high on the future School Nursing agenda
2. Ensure that the new service operates 52 weeks a year and outside of school hours
3. Make efforts to develop safe ways of using modern communication technology to allow people to contact the School Nursing Service
4. Make sure that the new service offers continuity where appropriate but that a rapid, flexible response is available under certain circumstances
5. Promote the service effectively through a variety of methods
6. We will look at offering the service from other venues
7. Review the way that pupils are referred to the School Nursing Service so that accessing the service is as discreet as possible

